SEPA Instruction:
Refuse Specific Direct Debit Payment(s)

Bank of Ireland

Please be aware that by refusing your Next SEPA Direct Debit Payment, you are only instructing the bank not to process the next due payment, all subsequent Direct Debits will be processed as normal. The instruction will be applied solely against the unique mandate reference specified below.

Please be aware that by refusing All your SEPA Direct Debit Payments, you are instructing the bank not to process all payments for the unique mandate reference you have specified below. Until you reactivate all your payments your direct debits for this mandate will be on hold.

*** Mandatory information required – all information must be provided.**

Please Select Option A or B:*

(A) Refuse Next Payment ☐ **(B) Refuse All Payments** ☐

Is this the first payment of the Direct Debit?* **Yes** ☐ **No** ☐

If you have chosen "Refuse Next Payment" please complete the following details where applicable:

Amount of Next Direct Debit Payment _____ **Due Date** D D M M 2 0 Y Y

Direct Debit Information

Creditor Name* _____

Creditor ID* _____

Unique Mandate Reference* _____

Your IBAN* I E _ _ B O F I _ _ _ _ _ _ _ _ _ _ _ _ _ _

Customer Information

Name* _____

If you would like to be notified when your request has been processed, please provide your preferred notification details below:

Mobile Phone Number _ _ _ _ _ _ _ _ _ _ **or** Email _____

Information

Creditor Name: The Company with whom you signed the SEPA Direct Debit mandate

Creditor ID: Unique direct debit scheme identifier of the Company with whom you have signed the direct debit mandate. You can find it by contacting your creditor directly or from your recent transactions on 365 online or BOL where extended information is available for previously presented Sepa Direct Debits.

Unique Mandate Reference: Unique mandate reference assigned by the creditor to you. You can find it by contacting your creditor directly or from your recent transactions on 365 online or BOL where extended information is available for previously presented Sepa Direct Debits.

IBAN: You can find your IBAN (International Bank Account Number) on the top right hand corner of your Bank of Ireland account statement. (eStatement or Paper Statement).

Customer Signature(s):* Sign here _____ Date* D D M M 2 0 Y Y

Sign here _____ Date* D D M M 2 0 Y Y

Post to:

BOI SEPA DEBTOR SERVICES, P.O. BOX 365, DUBLIN 18, IRELAND.

All requests will be processed within 24 hours of the bank receiving the instruction.

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